

Home Membership

Personal cybersecurity foundation plus
simple member perks

Starts at
\$9.95/month

What your Home Membership includes

- ✓ 24x7 AI Tech Support Assistant (chat)
- ✓ Extended 90 day satisfaction guarantee
- ✓ Preferred pricing: 25% off labor plus member promos
- ✓ Dark web email scanner plus breach alerts
- ✓ Training portal (AI, security, productivity)
- ✓ Annual security training plus printable certificate
- ✓ Reduced ticket minimums
- ✓ Monthly newsletter (technology and security)
- ✓ Monthly phishing test
- ✓ No per ticket surcharge



No computer, no problem

You can still protect yourself with security focused add ons, even if you do not own a computer.

- ★ Identity protection for one person or phones and tablets.
- ★ Premium email security to help block phishing and scams.
- ★ VPN service for safer browsing on public Wi-Fi

Not included, but easy to add

These are optional upgrades if you want more protection, more support. or

- ✗ Full device protection (antivirus, threat detection, web filtering, patching, maintenance)
- ✗ Automated cloud backups (50GB and up) plus backup failure alerts
- ✗ Vulnerability scanning and patching
- ✗ Tech support coverage for a specific computer
- ✗ Password manager

*Device security options require an active Home Membership.



Simple foundation. Clear next steps.

- ✓ Start with Home Membership.
- ✓ Add device security per computer when you are ready
- ✓ Add identity, email, and privacy protections for the whole household anytime.
- ✓ Premium email security to help block phishing and scams
- ✓ Private family email domain for a more secure personal address.



Call 651-400-8567 | Visit easyitguys.com



Ask about add on security layers and onboarding options

Get tech help anytime with MIA

24/7 Member Chat Support · Any device · All ages

EasyITGuys

Member Support

MIA is our AI Tech Support Assistant. She helps you troubleshoot issues and run quick safety checks, right when you need it. She can help with almost any tech device, including TVs, tablets, phones, computers, WiFi, printers, and more.

Common reasons to chat with MIA

- **Is this email safe?** Copy and paste the email content. Ask if it looks real or suspicious.
- **Suspicious text message?** Copy and paste the text. Ask what it is trying to do.
- **Website popups or warnings?** Describe what you see. Share the exact wording.
- **Password reset help** Get clear steps for resets, MFA setup, and account recovery tips.
- **Computer running slow?** Tell MIA what device you are using. Follow her step by step checks.
- **WiFi issues?** Ask for quick tests and simple “is it the internet?” checks.
- **TV or streaming problems?** Get help with apps, logins, buffering, and input settings.
- **Printer or scanner problems?** Get driver and connection troubleshooting in plain language.

How to use MIA (fast and simple)

1. **Open the member chat** on any device.
2. **Copy and paste** the message or describe the issue.
3. **Follow the steps** and tell MIA what happened after each step.

Tip: Tell MIA the device type. Share what changed recently. It speeds up troubleshooting.

Safety and privacy notes

- Do not share passwords, MFA codes, or full credit card numbers in chat.
- If a message involves payments or wire instructions, ask for a second check from your team.
- If you think you clicked something risky, tell MIA right away. She will guide you through damage control steps.

Need a human? Contact your EasyITGuys support team.
Reply to your welcome email or use your usual support contact.

24/7 Member Chat
Included with Membership