

# Business Membership

Organization wide foundation benefits for security, support, and visibility.  
A clear baseline today. A path to stronger protection tomorrow.

## What your Business Membership includes

- ✓ Annual IT and cybersecurity risk assessment. \$1,500 value.
- ✓ 24/7 Member Tech Support Assistant. AI via chat and SMS.
- ✓ No per ticket surcharge. Non members pay \$50 per ticket.
- ✓ Member only preferred pricing and promos, including 25% off labor.
- ✓ Reduced ticket minimums. 30 minutes for members and 1 hour for non members.
- ✓ IT documentation platform.
- ✓ Email and domain protection. SPF, DKIM, and DMARC.
- ✓ Dark web and blacklist monitoring.
- ✓ Security awareness training for users.
- ✓ Direct IT support line with a dedicated phone number.
- ✓ \$25,000 cyber warranty with device security. Eligibility requirements apply.

## Additional Layers (Highly Recommended)

Security works best in layers. Business Membership is the starting point.  
Layers marked with a red X are add on options and not included in the membership.

### Layers we can help you with:

- ✓ Organization and domain level. Covered by membership.
- ✗ Cloud environment level. Microsoft 365 or Google Workspace.
- ✗ Location and network level.
- ✗ Email and identity level.
- ✗ Server level.
- ✗ Workstation level.
- ✗ User level.

### Simple foundation. Clear next steps.

Business Membership is the foundation layer. Add on options are available for device security, email security, and identity protection.

Cyber warranty requires device security and eligibility requirements. Ask us for current terms and coverage details.